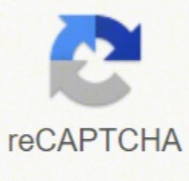




I'm not robot



Next

Contact bt to report a fault

Please enter the relevant details below. We'll investigate the problem and, if necessary, get in touch with the line owner.

Telephone number to report **A** Include area code, without spaces

Your name (Optional)

Contact number **B** (Optional)

Type of problem **C**

Description of problem (Optional)
Up to 150 characters

D

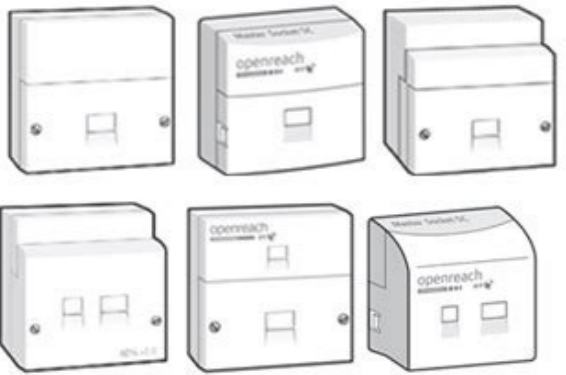
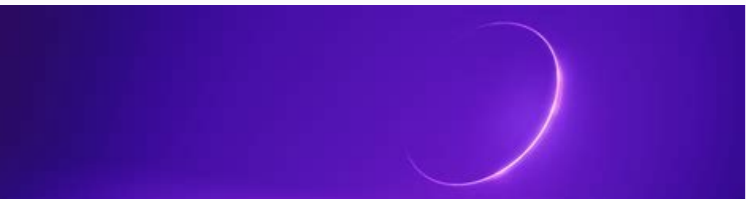
Want to report a problem with your own BT line?

If you suspect a fault with your own BT line, you can report it online and we'll investigate.

[Report a fault on your line](#)

[Report a fault on a BT Payphone](#)

[Report a fault on a BT Payphone](#)



Bt contact number to report a fault. Can i report a bt fault online. How do i contact bt to report a fault. How to report a bt landline fault.

Visit our broadband troubleshooter. See if you can set it up yourself. Feel free to perform some checks on your wireless connection through our problem finder Our video © you can help you with any problem of phone© wiring or equipment. For all other failures If you can't revisit it yourself, you can easily report the problem online through your desktop or smart phone. Choose from the following options: If the problem is on a multi-line, public phone, or RDIS line, you can try our problem solving faqs or you will need to contact us Updated 24/03/2021 If you don't need an engineer, our brilliant team based in the UK and Ireland will call you within 30 minutes to help you solve your problem We are bt's online retailer for technology and electricity. Our team is available to help BT Shop customers who have purchased an item from our online store, or who have a pr©-sale consultation related to articles on our website. If your query concerns BT's services, then visit bt.com. 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If you are not satisfied with any of our products or services, please contact us on our complaints page Pay your invoice now with a credit card © Pay an invoice Enter my Account to view and download Your invoices between now Check if we are working on a problem in your estate Status of the Report and Correct Broadband Failures, E-mail and Phone Line Report a Failure Failure The progress of the faults that reported 24 hours a day, 7 days a week Follow your order and check the delivery or consultation details Follow an order formless forms to help yourself with your own without having to collect your your your Self-service Calling Rates: 0800 & 0808 - UK Numbers Gratis 08702 - Rates Vary 0845 - 5p / min More Your Access Rate Your Network Provider Your Step by Step Guide To Back Online We are here to help with all Your questions and requests. Check below to see how to contact us about your specific problem. 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You can find the answer to your question here: Make a consultation our support helpdesk can help you if you are having technical problems with the applications and systems you access via btwholesale.com, or need to request access to these. Before contacting us, read our frequently asked questions and make sure you reported the problem for your company's IT support teams. If you are not connected, you will be prompted to log in to use our online contact form. See our frequently asked questions page, if you are having problems with login. You can find the answer to your question here: Support system helpdesk FAQs Notify a failure We're here to help if you have an appointment on a broadband order. Before you contact us, please read our FAQs and check the latest updates on eCo Plus. If your query relates to an order that does not have a compromised, compromised delivery date,Contact BT Wholesale. For all other questions, we recommend that you use the appropriate connection to contact OpenReach. To speak directly with a BT Wholesale or OpenReach consultant, please mark the number listed and choose the appropriate option. You can find the answer to your question here: A, frequently asked questions about Broadband requests Supply of Echat OpenReach We are here to help if you have any doubt about a broadband failure. Before contacting us, please read our FAQs and check the last updates on ECO Plus and the OpenReach Fault Tracker. If your query is related to a capacity, radius or authentication problem, please contact BT Wholesale. For all other questions, we recommend that you use the appropriate link to contact OpenReach directly. To speak directly with a BT Wholesale or OpenReach consultant, please mark the number listed and choose the appropriate option you can find the answer to your question here: ä, Broadband faqs can find the answer to your question Here: ä, quality assurance faqs If you are having problems with failures (more than 25) who believe they have been affected by the same problem, you want to report a WBMC failure, put a question about a PEW or get an update There is an existing main service failure, please contact our witness service to Broadband incidents through Echat. You can find the answer to your question here: ä, Broadband Incident Helpdesk FAQs Find useful faqs to help you if you have a question about our high-level climbing process. It is important to review these FAQs and have created an HLE case before starting an ECHAT. 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